

FRIDAY 1 SEPT 2023

PUBLIC INFORMATION NOTICE TO ALL TICKET HOLDERS

Following consultation with PSNI and Belfast City Council the following arrangements have been made

YOU SHOULD PLAN AND BOOK YOUR RETURN TRAVEL ARRANGEMENTS IN ADVANCE.

Transport to and from the venue is a matter for individual ticket-holders. We recommend at allowing an extra hour travel time in getting to the venue.

Please bring rain gear as no umbrellas are permitted.

DUE TO INCREASED SECURITY MEASURES, PATRONS ARE ADVISED TO BE AT THE GROUNDS AS CLOSE TO 4pm AS POSSIBLE.
A4 BAGS OR SMALLER ARE PERMITTED. PATRONS ARE ESPECIALLY ADVISED NOT TO BRING BACKPACKS OR LARGE HANDBAGS AS WILL BE REFUSED ENTRY.
SEE WWW.MCD.IE FOR FULL DETAILS. THERE IS NO CLOAKROOM SERVICE AVAILABLE.

THIS IS AN OUTDOOR EVENT. CONCERT WILL TAKE PLACE RAIN OR SHINE.

DO:

- Please dress appropriately and always be prepared for the weather. Check the weather forecast and if necessary, bring wellies.
- Respect the property and privacy of the residents in the vicinity of the Boucher Road Playing Fields
- For your own safety please co-operate with the instructions of PSNI and stewards and follow any public address announcements. Move slowly and quietly while exiting the concert and cooperate with the instructions of the stewards' directions.
- Drink responsibly, if you are of legal age and choose to consume alcohol please drink responsibly. For all drink aware facts please see www.drinkaware.co.uk. Please note any patrons deemed to be intoxicated and/or behaving in antisocial behaviour, the Promoter reserves the right to refuse admission or have you escorted from site without a refund.
- Please note that catering and bar facilities will be available in the concert site. Please contact the Promoter directly should you require to bring food or drinks for medical reasons at access@mcd.ie
- Photo ID is required for sale of alcohol at event. You are not permitted to bring alcohol onto the concert site and there will be searches in place. Please note it is concert goer's responsibility to prove their age when requested. **YOU MUST** have ID to prove your age especially if you are deemed to not meet age policies for the event.
- Note that official merchandise will be available within the concert only
- Arrange for after show pick-ups in the city centre due to traffic restrictions in place around the park.
- There are no re-admissions to the concert unless by prior arrangement through MCD. Please contact in advance if you need to make arrangements access@mcd.ie
- The Promoter deems that large outdoor festivals and concerts are not suitable for all children under 5 years old unless otherwise stated. We have no measures in place to facilitate babies and small children on site.
- Plan your journey and please be aware that late-comers after the main act has taken to the stage may be refused admission.
- Contact a member of staff at the event if you have any queries or require any assistance during the event.

DO NOT:

- Do not drink alcohol on board buses as it is illegal to do so. Enforcement Operations will be in place at various locations on main roads to the venue & along pedestrian routes within the immediate vicinity of the venue. Offenders will be liable for £1000 fine.
- Do not bring alcohol, food, drinks (excl. less than 500ml sealed water) glass, cans, fireworks, flags, laser pens or pointers, spikes, studs or anything dangerous, umbrellas, poles, fold up or blow up chairs or garden furniture, professional audio or visual recording equipment – It is likely you will be removed from site if these items are found on your possession, and there are no lockers for storage. Prohibited items will be confiscated and disposed of accordingly
- Football or GAA tops will not be permitted on the concert site, so please don't wear these to the event. Sports flags / banners are also not permitted.
- There are no designated car parks. We advise patrons travelling by car to use city centre car parks, Do not park illegally. Towing will be in operation.
- Do not buy tickets from unofficial sources.
- Do not rush the exits after the concert.
- Moshing, Crowd Surfing and other antisocial behaviour is not permitted – those found doing so may be removed from site without refund.

ABSOLUTELY NO CAMPING OVERNIGHT

TRAVEL & TRANSPORT INFORMATION: GET THERE AND HOME

- AS TRAFFIC AND PARKING DELAYS ARE INEVITABLE YOU ARE STRONGLY ADVISED TO USE PUBLIC TRANSPORT. PLEASE BOOK IN ADVANCE TO AVOID DISAPPOINTMENT.
- THERE WILL BE NO PARKING, DROP OFF OR COLLECTIONS IN THE IMMEDIATE AREA OF THE CONCERT SITE.
- THE RANGE CAR PARK ON THE BOUCHER ROAD IS THE DESIGNATED BUS/COACH PARKING FACILITY AND IS THE ONLY LOCATION WHERE BUSES/COACHES WILL BE ABLE TO PARK. THE PEDESTRIAN EXITS/ENTRANCE FROM THE FACILITY LEADS DIRECTLY ONTO THE BOUCHER ROAD.
- NB: YOU SHOULD GIVE YOUR MOBILE NUMBER TO YOUR BUS DRIVER - THIS IS IN ORDER TO SAFEGUARD YOU AND ENSURE YOU KNOW WHERE YOUR BUS IS PARKED AFTER THE CONCERT. THE PROMOTER HAS REQUESTED THAT ALL BUS OPERATORS PROVIDE A LIST OF ALL PATRONS TRAVELLING ON THEIR BUSES AND TO PRESENT IT ON ARRIVAL - THIS WILL ALLOW US TO SEND YOU A TEXT TO REMIND YOU OF THE LOCATION OF WHERE YOUR BUS IS PARKED.
- TRAFFIC WILL BE DIVERTED AWAY FROM ROADS AROUND THE CONCERT SITE.
- ROAD CLOSURES WILL BE IN PLACE FROM 10:30PM ON THE NIGHT ON BOUCHER ROAD, STOCKMANS LANE AND MOTORWAY OFF SLIPS AT STOCKMANS LANE. PLEASE NOTE: THE ONLY DESIGNATED Taxi Pickup /collection point will be located on Apollo Road and Wildflower Way / Falcon Road.

BY RAIL, COACH AND SHUTTLE BUS WITH TRANSLINK

TRAINS: Late night return train services will run from Balmoral Station to Belfast City Centre, Portadown, Bangor, Carrickfergus & Coleraine from approximately 10.45pm – 11.45pm. Buy your return ticket online or from any main station.

COACHES: Special regional coach services will operate from L'Derry, Newry, Strabane, Omagh and Dungannon. Bookings must be made online in advance.

METRO SHUTTLE SERVICE: Regular Metro shuttle bus services will operate to and from the concert, departing from Donegal Square East, approximately every 10 minutes. NB: A Metro Shuttle bus service will be stationed on Stockmans lane and will be available after the concert to take you back into the city centre.

FULL TRAVEL DETAILS ARE AVAILABLE ONLINE OR FROM THE TRANSLINK CONTACT CENTRE: 028 90 66 66 30.

Translink will be running special return train and coach services on both days. Tickets can be pre-purchased online at www.translink.co.uk/concert-event-travel/vital-festival. Metro shuttle bus services will also operate to and from the City Centre.

AGE RESTRICTIONS:

When entering the concert you will need to prove your age so please bring 1 of the following:

- Official Passport
- Government approved Proof of age card www.validateuk.co.uk
- Photo driving license
- National Union of Students Card (NUS Card)

Please be advised that the age policy will be strictly enforced and it is concert goers responsibility to be able to prove their age when requested - persons who purchase and ignore conditions will be refused entry with NO refund.

Please note: Vital is an over 16's event. However, a parent/ guardian aged 25 and over can take up to two under 16's to the show. Parents/guardians will be required to show age ID & sign a consent form in order for under 16s to gain admission on the day.

Any parents/guardians accompanying someone under 16 years old will be responsible for them for the duration of the concert, and should therefore remain with the young person(s) for the duration of the Event. An adult may only sign in for two Minors.

COUNTERFEIT TICKET WARNING:

- Do not buy tickets from unofficial sources
- If you have not purchased your ticket from an official Ticketmaster outlet it may be a forgery.
- Tickets can be checked in advance of the concert at any Ticketmaster outlet nationwide
- Please note on show days stringent security checks will be carried out on every ticket and anyone found in possession of counterfeit tickets will not be admitted and may be prosecuted.

ACCESSIBILITY INFORMATION

- Accessible Parking: The designated car park for this particular show is on Balmoral Road and the Range. Please email access@mcd.ie for further information and to apply for accessible car pass if required.
- Accessibility Information / Medical Requirements: Please contact access@mcd.ie with any queries you may have, and MCD will endeavour to assist.

TICKETMASTER BOX OFFICE

for Ticket Sales and collections located at the Entrance to the concert site on Boucher Road. This box office will be open from 13.00pm

SITE KEY

- ACCESSIBLE PLATFORM
- BOX OFFICE
- BAR
- CONCESSIONS
- ENTRANCE/EXIT
- FIRST AID
- TOILETS



WE APPEAL TO ALL PATRONS TO RESPECT THE LOCAL COMMUNITY BY NOT LITTERING, LOITERING OR FOULING THE AREAS IN AND AROUND THE CONCERT SITE AND ACCESS ROUTES

DO NOT ENGAGE IN ANTI SOCIAL BEHAVIOUR. DO NOT PARK ILLEGALLY OR PARK IN RESIDENTIAL AREAS

THE STEWARDING AND SECURITY MEASURES BEING TAKEN ARE FOR THE SAFETY OF ALL. THANK YOU FOR YOUR ASSISTANCE AND ENJOY THE SHOW.

SUBJECT TO LICENCE

